Peoples Services, LLC
Residential High Speed Internet Agreement

Presubscription Disclaimer:
I understand that this document represents a presubscription agreement and I am committing to receive service (TV and/or Internet) from Peoples Services, LLC when it is available in my area. Billing for services (TV and/or Internet) will not start until agreed upon service(s) are installed at my home. Payment for equipment and installation may be applied at time of service installation. Construction fee of $_____ may be charged and must be paid upfront prior to receiving service, unless waived.
_____ *initial*

Account Name: _____

One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.
Login name/email address: _____ @peoplesservices.us

Password: _____

(Megabits per Second = Mbps, download speeds listed first/upload speeds listed second).

Tiers	24-Month Agreement	Non-Agreement Pricing[1]
10 Mbps / 3 Mbps	$ 55.00	
25 Mbps / 5 Mbps	$ 65.00	
50 Mbps / 10 Mbps	$ 85.00	
100 Mbps / 10 Mbps	$ 95.00	
150 Mbps/ 10 Mbps	$115.00	
200 Mbps/ 10 Mbps	$125.00	
1 Gig / 25 Mbps	TBD	
Optional -- Additional Upload		
1 Mbps Upload	$10.00 per Month per Mbps	_____ Mbps

BATTERY BACKUP HIGHLY RECOMMENDED-

Services:

Service may not be available in all areas. Speeds are not guaranteed.
Installation includes wiring, construction to premise and inside connectivity to a Single PC. An Installation of equipment cancellation fee may be assessed if service is cancelled after 15 days and or prior to expiration of Agreement. Peoples may also charge you a pro-rated fee of up to $185 for early termination of 24 month service contract, fee will be determined by the number of months left for agreement fulfillment. Wiring charges may be assessed if service is cancelled before the expiration of Agreement. Other charges and fees may be applicable for change of service.

[1] Prices subject to change with 30 days' notice. Additional fees for installation and equipment may apply.

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Customer System Requirements:

System Type: ☐ MAC ☐ WINDOWS 7/ 8/8.1 ☐ WINX (10) ☐ Other_____

Customer has Wireless LAN or Ethernet Card ☐ Yes ☐ No **Virus Protection Installed:** ☐ Yes ☐ No

_____ File and Print Sharing Off – If you are NOT using a router, File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. People Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

I HAVE READ AND UNDERSTAND THE PROVISION OF THIS ENTIRE AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.

_____

Customer Printed Name

_____ _____

Signature of Customer Date

Witnessed by: _____ _____

Peoples Representative Date