Peoples Services, LLC
Business Internet Agreement

Business Name:_____

Business Contact Name: _____

Services:

- Each plan includes 5 email accounts. Additional email accounts are available at $2.00 each.
- Priority service for trouble and installs.

Primary email address: _____ @peoplesservices.us

Password: _____

Additional email accounts:

2. Login name/email address: _____ @peoplesservices.us

3. Login name/email address: _____ @peoplesservices.us

4. Login name/email address: _____ @peoplesservices.us

5. Login name/email address: _____ @peoplesservices.us

Additional email accounts passwords: (xx@peoplesservices.us)

2. Password: _____

3. Password: _____

4. Password: _____

5. Password: _____

Installation:

Installation includes wiring, construction to premise and inside connectivity. An installation of equipment cancellation fee may be assessed if service is cancelled after 15 days and prior to expiration of Agreement. Peoples may also charge you a pro-rated fee of up to $185 for early termination of 24-month service contract. Fee will be determined by the number of months left for agreement fulfillment. Wiring charges may be assessed if service is cancelled before the expiration of Agreement. Other charges and fees may be applicable for change of service. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

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Check One	Tiers*	24-Month Agreement	Non-Agreement Pricing[1]
	25/5 Mbps	$75.00	
	50/10 Mbps	$95.00	
	100/10 Mbps	$105.00	
	150/25 Mbps	$125.00	
	200/25 Mbps	$135.00	
	1000/25 Mbps	TBD	
Business Symmetrical Internet			
	25/25 Mbps	$250.00	
	50/50 Mbps	$450.00	
	100/100 Mbps	$650.00	
**Megabits per Second = Mbps, download speeds listed first/upload listed second. Speeds are not guaranteed.*			
Installation Charges:			
Battery Backup:			

Internet Tiers:

Business Maintenance Agreement:

Peoples' maintenance agreement covers wiring, fittings splitter, amplifiers, outlets and ONT replacement (in case of a failure). Fee includes any troubleshooting and isolation of problems with any Peoples Services' provided equipment including any labor or replacement charges and any trip fees associated for $11.50 per month.[2]

While Peoples highly recommends that you purchase a maintenance plan, this is optional. Even without a maintenance plan Peoples will help and assist you, however, you will be charged equipment, labor, trip charges, etc.

____Yes, I accept the Business Maintenance Agreement ___No, I decline the Business Maintenance Agreement.

[1] Prices subject to change with 30-days notice. Additional fees for installation and equipment may apply.
[2] Pricing subject to change with 30-days notice.

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Customer System Requirements:

System Type: ☐ VISTA SERVICE PACK ☐ MAC ☐ WINDOWS 7/ 8/8.1 ☐ WINX(10)
☐ Other_____

Customer has Wireless LAN or Ethernet Card ☐ Yes ☐ No

Virus Protection Installed: ☐ Yes ☐ No

_____File and Print Sharing Off – If you are NOT using a router, File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

_____Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. People Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.