



Peoples Services, LLC Residential High Speed Internet Agreement

Account Name: _____

One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.

Login name/email address: _____ @peopleservices.us

Password: _____

(Megabits per Second = Mbps, download speeds listed first/upload speeds listed second).

Tiers	24-Month Agreement	Please ✓ one
25 Mbps / 5 Mbps	\$ 65.00	
50 Mbps / 10 Mbps	\$ 85.00	
100 Mbps / 15 Mbps	\$ 95.00	
150 Mbps/ 25 Mbps	\$115.00	
200 Mbps/ 25 Mbps	\$125.00	
1 Gig / 25 Mbps	TBD	
<u>Symmetrical Tiers -- Additional Upload</u>		
50 Mbps/ 50 Mbps	\$ 95.00	
100 Mbps/ 100Mbps	\$125.00	

Peoples also offers a managed Wi-Fi mesh device that provides coverage to dead zones within the residence. You must have either a Gigacenter 844-E or 844-G. The maintenance charge for the mesh device will be an additional \$10.00 per month per device. This mesh device provides a whole home Wi-Fi experience.

_____ Yes, I am interested in whole home Wi-Fi experience

Services:

Service may not be available in all areas. Speeds are not guaranteed.

Peoples may also charge you a pro-rated fee of up to \$185 for early termination of a 24 month service agreement, fee will be determined by the number of months left for agreement fulfillment. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**



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Please read and initial:

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

_____ Router Placement-I will consult with the on-site technician and agree to the placement of the router. I understand that if the router is not placed in a centrally located spot within the residence, quality of service may be affected. Charges for moving the router at a later date will apply. Potential charges associated with moving the router may include but are not limited to a Trip Charge of \$40 and \$25 per half hour wiring.

I HAVE READ AND UNDERSTAND THE PROVISION OF THIS ENTIRE AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.

Customer Printed Name

Signature of Customer

Date